

Home Assist

This service gives you direct access to the right resources at the right time in the event of an in-house emergency

ELECTRICAL	PLUMBING	APPLIANCES	ELECTRONICS	HOUSEHOLD MOTORS
Lightning strike on wiring only	Water leaks	Microwave	TV	Pool motors
Faulty lights and light fittings within the building;	Tap washers	Tumble dryer	VCR	Jacuzzi motors
Faulty plugs	Toilet leaks	Stove	Hi-Fi	Electric gate motors
Faulty circuits	Toilet rubbers	Fridge	DVD	Electric garage door motors
Replacement of burnt connections and plug points	Geyser valves and overflow	Freezer	Cover is limited to standard fittings/fixtures, unless imported parts are locally available	
Power failures	Burst pipes	Washing machine		
Faulty distribution boards	Blocked baths, toilets, traps, sinks and drains			
Faulty earth leakage relays	Shower outlets			
General house wiring faults	Seating of taps			
Main cable faults	Water connections			
Faulty connections to all electrical motors and points				
Faulty light switches				
Faulty geyser connections, thermostats and elements				

A maximum indemnity of R2000 and excess fee of R280 per claim applies.

Service is only available within the borders of South Africa.
Maximum annual Limit of R 3000.00

Lifestyle benefits

By combining the CCIRC Loyalty program's collective purchasing power, we have been able to negotiate with a large number of suppliers to create a discount structure that will allow you to stretch your budget.

Lifestyle Product Profile:

Audio Visual & Appliances (Automotive, Boating) ¥ Cellular, Connect & IT ¥ Competitions ¥ Concierge ¥ Education ¥ Experiences ¥ Financial Services Health & Vitality ¥ Home & Decor ¥ Kids World ¥ Leisure & Entertainment Monthly Specials (Online Shopping) ¥ Restaurants, Coffee & Health Shops Retail Added Value ¥ Shop at over 60 National Brands ¥ Security ¥ Services Travel Services

To access these fabulous discounts, please visit our website (<http://www.ccirc.co.za>) in order to register. A full list of suppliers and their discounts is available on the website for your consideration.



Corporate and Commercial
Insurance Risk Consultants

A s s i s t



A s s i s t

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CCIRC Assist is there for you 24 hours a day, 365 days a year throughout South Africa

Road Assist Programme

AA Fleetcare Road Patrols/Yellow Vans & Battery-Service Vans

This is a 24/7/365 days service. The primary objective is to affect on-the-spot mobility at the roadside. The service is limited to R500 and is available in the major metropolitan areas of Johannesburg, Tshwane, Cape Town, Durban, East London, Port Elizabeth, Rustenburg, Polokwane, Nelspruit, George and Strand/Somerset West (AA sub contractors are appointed outside these areas). Some of the services offered include:

- ¥ Change of a **flat tyre**
- ¥ **Fuel assistance** (cost of fuel for member's account)
- ¥ **Flat battery** (jump start or replacement of battery for the member's account)
- ¥ **Minor roadside-running repairs** (electrical, coil, immobiliser, battery-related breakdowns etc.)
- ¥ **Locksmith Services 24-hour service.** In the event that an AA road patrol is unable to open a vehicle to retrieve the keys from the vehicle or should the breakdown have occurred outside of an AA road patrol operating area, the AA will dispatch an accredited locksmith service provider to the incident scene to open the vehicle
- ¥ **AA Tow Trucks** — Mechanical / Electrical Breakdowns 24-hour service. The primary objective of the AA tow truck fleet is to tow a vehicle to the nearest franchised dealer (if under warranty) or to the nearest approved AAQA repairer.
- ¥ **Car Hire** In the event that a vehicle has broken down more than 100km from the member's home and the vehicle has been towed by the AA, the AA will pay for 24-hour, Group-B car hire for the member to complete his/her journey or to return home. This service is subject to availability and the driver must be in possession of a valid credit card and driver's license
- ¥ **Overnight Accommodation** In lieu of the car-rental option, arrangements can be made for overnight accommodation for the driver and four passengers
- ¥ **Vehicle Repatriation** Should the member choose the car-rental option and continue his journey while the vehicle is being repaired, we will pay towards the costs of providing the member with a 24-hour, Group-B car hire to collect the vehicle after repairs. Alternatively, a flight ticket can be arranged
- ¥ **Accident Tow** In the event of an accident, the AA will arrange for the vehicle to be towed to the nearest accredited panel beater or AA quality-assured panel beater from the accident scene
- ¥ **Message-Relay Service** In the event of an electrical / mechanical breakdown or an accident, we will on request relay any urgent messages to friends, colleagues or family members to advise them of your circumstances
- ¥ **Maximum benefit payable** per policy per annum of R5*000.

Medic Alert & Emergency Medical Access

Speaks for you when you can't speak for yourself. The MedicAlert logo is internationally recognized. All medical personnel and hospitals will immediately be able to assist by calling the MedicAlert and One Loyalty call centre for your updated information.

Speedy and efficient medical care especially in an emergency situation is essential if we are to save more lives. Our emergency Medical Services, paramedics, nurses, doctors and health professionals are often forced to take critical decisions under difficult circumstances and in most cases without access to all the information they would like to have. MedicAlert and One Loyalty bracelets are a lifesaving start for all people with medical conditions, such as epilepsy, heart disease, food and drug allergies or those that have had an implant or transplant or any other medical condition. It is in the interest of the patients and the medical profession that these people have a bracelet or MedicAlert and One Loyalty card on them at all times. MedicAlert and One Loyalty give you:

- ¥ A confidential membership number
- ¥ A database that has all your medical information should a paramedic, hospital or family member require it in the event of an emergency
- ¥ Contact details of family members and doctors

The application form can be completed and submitted in the following ways :

- ¥ Fax
- ¥ Email

Further Benefits

Services:	Corporate Access
Medical Advice and Information Hotline	Advice Only
Emergency Medical Advice and Assistance Line	Advice Only
Referrals to Crisis Lines	Advice Only
Referrals To Medical Practitioners & Facilities	Advice Only
Emergency Response	Guaranteed
Medical Transportation	Subject to alternate reimbursement model

Medic Alert
0861 001 663 ¥ 083 000 000





This is a summary of CCIRC ASSIST benefits.

You are welcome to contact our office during office hours for more detailed information regarding the policy wording. Alternatively please visit our website: www.ccirc.co.za

These benefits are valid within the borders of South Africa.

For full policy wording, please refer to our website: www.ccirc.co.za

CCIRC is an Authorised Financial Provider FSP 12329

CCIRC ASSIST CALL CENTRE
0861 837 278

www.ccirc.co.za



Please note that any cover offered by CCIRC ASSIST is subject to the cover provided by CCIRC Brokers according to your insurance policy schedule

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